ZION NATIONAL PARK COMMERCIAL USE AUTHORIZATION

OPERATING PLAN FOR GUIDED INTERPRETIVE SERVICES

1. Authorized Use:

<u>Interpretive Service</u>: This commercial service is defined as natural or cultural resource information interpreted by a designated leader to a specified group of people. At a minimum, Zion requires all permittees to communicate the resource protection messages identified in Special Condition 6 to every group as part of the interpretive service. Each group leader must complete and pass the quiz for commercial interpretive services. Permittees may expand on the information provided to the group to enhance their understanding and enjoyment of the park.

Level 2 groups consist of 16 to 50 people, including group leaders. Level 3 groups consist of no more than 15 people, including group leaders.

Groups may travel on foot up to 100 feet off of designated trails, using existing disturbances or staying on hardened surfaces.

Unauthorized Use:

<u>Public Use Obstruction:</u> Permitted groups are sharing visitor facilities with the general public. This permit does not convey any priority use of trails (see special condition #16). Permittees should advise clients to stay on trails, walk single file, and allow the public to pass. The use of tripods on trails is prohibited by permittees or clients. Monopods are allowed.

<u>Designated Trails:</u> Level 2 and Level 3 permits authorize businesses to lead a group on one of the specifically designated trails. Group size determines the trails permitted for interpretive service. The group leader may lead permitted groups on any or all trails designated by their permit. Off-trail hiking is prohibited.

A Commercial Use Authorization does not authorize permittees to facilitate any activities or actions that are prohibited in the park. As such, river tubing and associated transportation is prohibited in the park. For more information on park regulations visit: http://www.nps.gov/zion/learn/management/lawsandpolicies.htm.

Operational Requirements: The driver of the vehicle shall be responsible for complying with the requirements of this permit, and ensuring that all passengers are familiar with the safety notice (see Special Condition #8). In addition, the driver shall be familiar with which park activities require a permit and that each passenger has the proper permit for those activities to which the passenger is being transported.

Gear may be tied to the top of the vehicle, carried inside of the vehicle, or transported in a trailer, but shall not be attached to the sides of the vehicle.

There shall be no interference with pedestrians or other traffic in the park.

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Group leaders must register their group and identify which trail they will be walking at the Entrance Station on the day of the trip, using the preprinted form. (See Attachment E).

Groups may not use motorized devices or bicycles on any trails.

Trip Itineraries: The permittee shall provide the superintendent with all year trip itineraries and required information prior to the start of the tour season. (See Trip Itinerary, Attachment C.) A brochure with marked or highlighted tour dates is acceptable.

{Level 3 Permits only} A list of all vehicles and their license plate numbers to be used in the operation, and a list of drivers and a copy of their driver's licenses must be provided to the National Park Service before the permit is issued. It is the permittee's responsibility to continuously update the list of drivers and vehicles and provide proof that vehicles are covered by insurance. Vehicles used while conducting interpretive service will have company identification visible on the driver's side of the vehicle. The park reserves the right to refuse entry to any previously undeclared driver or vehicle.

4. Speed Limits: The speed limits for the following areas are established as prescribed below:

Zion-Mount Carmel Highway and Zion Canyon Scenic Drive: 35 miles per hour, as posted by signs. The vicinity of the entrance stations, Zion Canyon Visitor Center, Zion Lodge, and approach to Temple of Sinawava: 25 miles per hour, as posted by signs.

Parking and Campground areas: 15 miles per hour, as posted by signs.

The passing of motor vehicles is prohibited throughout the park.

Closures and Public Use Limits: The following areas are closed or restricted as indicated below. Additional locations may be closed or restricted by the posting of appropriate signs.

Zion Canyon Scenic Drive will be limited to pedestrians, bicyclists, shuttle buses, private vehicles driven by Lodge guests, and tour bus groups during the shuttle season. Travel in Zion Canyon above the Lodge is restricted to all motor vehicles except the shuttle buses. The permittee's support vehicles are prohibited from traveling up the Zion Canyon Scenic Drive during the shuttle season. Visit www.nps.gov/zion for more information on the park's shuttle system.

Additional closed areas: Behind the administrative offices, in the employee housing areas, behind locked gates, near water tanks, beyond fences, on service roads, or in construction areas.

Parking and stopping along park roads is prohibited except at designated parking areas or pull-offs. All vehicles must be kept on established roadways, and there shall be no interference with pedestrians or other traffic in the park. **Parking and stopping in shuttle bus stops is prohibited during the shuttle season.**

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- **Resource Protection Message:** All permittees are required to communicate the following messages to clients receiving interpretive service:
 - Group leaders should be aware of current local conditions, flood levels, and flash flood warnings. This information can be obtained by stopping at the Visitor Center.
 - Collecting or removing from the park any natural or cultural resource, or damaging or defacing any natural or cultural resource is prohibited.
 - Stay on the trail in order to protect delicate vegetation and soils.
 - In developed areas the disposal of human waste anywhere other than in designated locations or fixtures provided for that purpose is prohibited. In non-developed areas, the disposal of human wasted within 100 feet of a water source, high water mark of a body of water, a campsite, or within sight of a trail is prohibited (36CFR 2.14). The preferred option for human waste disposal is a removal system such as a "restop 2." If a removal system is unavailable a 4- to 8-inch deep "cat hole" can be used. Toilet paper must be carried out.
 - Take only pictures leave no evidence of your visit.
 - All food scraps (fruit peels, nut shells, etc.) are considered trash and must be disposed of properly. It is a violation to feed the wildlife, including squirrels.
 - Smoking on trails is highly discouraged. Smokers must use caution when smoking to prevent igniting a wildfire. Cigarette butts are trash and must be packed out for proper disposal. Trip leaders/guides should check fire conditions for current restrictions.
 - Vehicles must not idle their engines when parked. Vehicles that sit with engines idling create unacceptable amounts of noise and air pollution within Zion National Park.
- 7. <u>Accidents/Injuries/Illness:</u> All accidents involving property damage, injuries, and/or medical problems should be reported to the park immediately at a ranger contact station or by calling (435) 772-3322. All such information must also be relayed by the permittee to the CUA program manager within 24 hours via email to zion_commercialservices@nps.gov.
- 8. <u>Safety Notice:</u> Permittees shall post a safety notice and advise all participants to read this notice. Information contained in this notice shall include, but not be limited to, water safety and resource protection. Leaders should remind participants that heatstroke is a real danger in the desert. Participants should be advised to drink lots of water, eat snacks, and wear hats and sunscreen to minimize sun exposure. The safety notice shall advise passengers that information on the park, including safety information, is available at the visitor center during normal working hours. Additional information that could be displayed is location of comfort stations and other information deemed necessary and appropriate by the permittee. The National Park Service reserves the right to review safety notices

Each tour associated with the permit shall carry and maintain a kit for emergency medical care. The kit shall be of sufficient size for the number of persons in the group and the nature of the activity.

Tours operating during hours of darkness shall be equipped with a minimum of one flashlight.

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- **Search and Rescue Expenses:** The Permittee shall pay the cost for any search and rescue efforts the park conducts on behalf of the permit holder which exceeds everyday budgeted park expenses.
- Entrance Fees: Each time permittees enter the park, they must identify themselves at a park entrance station or at the Kolob Visitor Center by presenting a copy of their Commercial Use Authorization Permit to park staff. This will enable park personnel to verify that you are on the approved list for commercial activities. The per-person entrance fee is required for participants of Commercial Bicycle Tours. The current per-person entrance fee is \$15.00 (subject to change). Guides are exempt from entrance fees when facilitating a commercial activity. Individuals or groups who have previously paid an entrance fee must show proof of prior payment. Individuals who previously entered on a commercial bus shall be required to pay the per person entrance fee. Permittees may not use personal annual or lifetime federal recreational land passes to gain entry to the park for themselves or their customers when conducting business. Passengers may use annual or lifetime federal recreational land passes according to the parameters of the pass. No fee will be collected from an empty vehicle entering the Park for the purpose of picking up passengers. Tunnel escort fees are required for all vehicles over 7' 10" wide and/or 11' 4" high.
- 11. <u>Monitoring:</u> The Superintendent shall have the right to monitor permittee's activity for compliance with all aspects of this permit. **Drivers shall carry a copy of the approved CUA and present it to any park official upon request. Monitoring costs may be charged.** These costs start when the permittee arrives in the area to perform the permitted use and ends when the permitted use is over and the permittee leaves the area. This includes all costs for personnel and material, as well as all follow-up needed in returning the area to its original condition. Monitoring costs would vary depending on park staff involved. A Park Ranger would cost approximately \$50.00 per hour for a minimum of three hours of monitoring.
- 12. <u>Soil Erosion:</u> The Permittee shall take adequate measures, as directed and approved by the Superintendent, to restrict visitor movements to approved trail and their surfaces and prevent soil erosion on the lands covered hereby and shall so utilize such lands as not to contribute to erosion on adjoining lands.
- 13. <u>Driver & Guide Responsibilities:</u> It is the responsibility of the permittee to ensure that all employees are informed of, understand, and abide by the conditions of the permit. Any permit condition violations can result in punitive action (fine, revocation of permit and or arrest) against both the representative (guide), and the permittee.

The individual designated as the leader shall be certified in CPR and First Aid.

14. <u>Company Liability:</u> Permittees are responsible for the conduct of their group. Incidence of graffiti, feeding of wildlife, or littering will result in revocation of permit.

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15. Photographs:

Photographs taken by the permittee for advertising or sales purposes may not involve activities that interfere with other visitors and may not depict activities that are illegal, unsafe, or result in damage to natural or cultural resources.

16. Permitted Areas:

Services for this permit are authorized at the following trailheads/trails:

For Level 2 permits:

Angels Landing Trail to Scout Lookout Court of the Patriarchs Grotto Trail Kayenta Trail

Lower and Middle Emerald Pools

Pa'rus Trail

Riverside Walk (paved portion only)

Weeping Rock Trail

For Level 3 Permits:

Angels Landing Trail

Canyon Overlook Trail

Court of the Patriarchs

Grotto Trail

Kayenta Trail

Lower, Middle and Upper Emerald Pools

Narrows to but not into Orderville Canyon (1.5 miles north of Riverside Walk)

Pa'rus Trail

Riverside Walk

Sandbench Trail (November to March)

Timber Creek Trail

Watchman Trail

Weeping Rock Trail

Weeping Rock Trailhead to Observation Point

Weeping Rock Trailhead to mouth of Echo Canyon (not into canyon)

Weeping Rock Trailhead to mouth of Hidden Canyon (not into canyon)

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